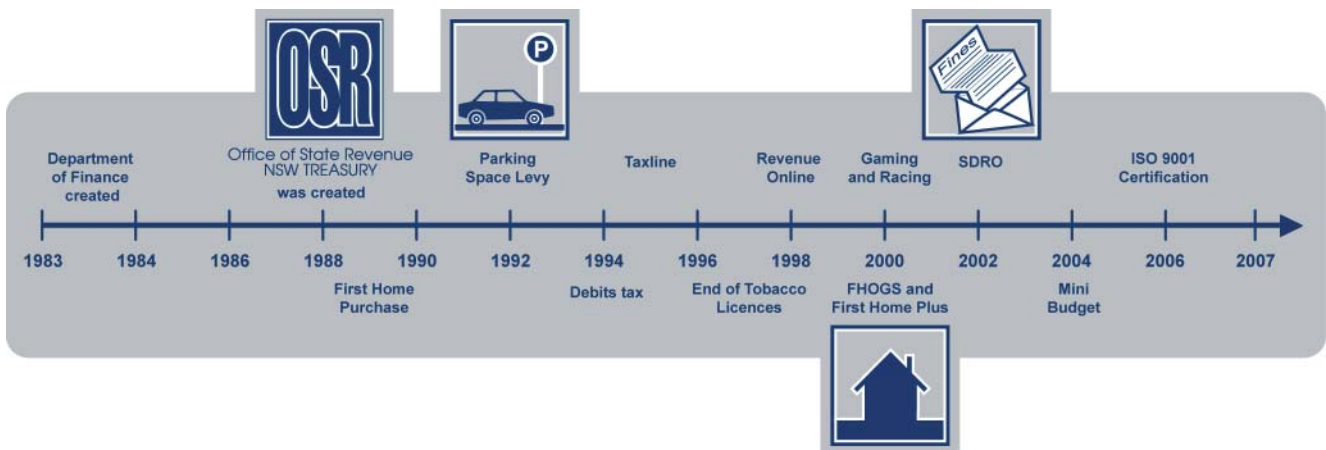


The history of OSR



February 2007

Department of Finance

The Office of State Revenue (OSR) originally began life as the Department of Finance in March 1983. The new department incorporated the offices of land tax, stamp duties, pay-roll tax, charities, business franchise licences and poker machine tax.

In July 1986, the Department of Finance relocated 600 employees in four offices to the Lang Centre in Parramatta, while maintaining offices in the Sydney CBD and Newcastle. By early 1988, a Wollongong office was opened to service clients in southern NSW.

Creation of the Office of State Revenue

The Office of State Revenue (OSR) was created in March 1988 as the revenue administration arm of the NSW Treasury. The Department of Finance was abolished and its functions transferred to the NSW Treasury. At the same time, the Office of Financial Management (OFM) was established to provide advice on State financial and economic management.

Later that year, OSR took over the administration of unclaimed money after the regulation of charity organisations was transferred to the Chief Secretary's Department.

In July 1989, OSR was given responsibility for the administration of the First Home Purchase scheme from the State Bank of NSW.

Changes through the 1990s

Two new responsibilities were added to OSR's portfolio in the 1990s: Parking Space Levy in July 1992 and Debits Tax in July 1994.

The following year, the Sydney office was relocated to Hunter Street and OSR launched 'Taxline', an electronic document interchange and electronic funds transfer facility. In July 1996, OSR began operating RECOUPS, a sophisticated revenue collection and information system and launched our first public website.

In August 1997, OSR stopped collecting licence fees for tobacco and petroleum sales and the NSW Parliament passed major legislative reforms to the Duties Act 1997.

By June 1999, OSR had introduced electronic payment facilities for all our major tax bases.



Office of State Revenue
NSW TREASURY

ISO 9001-Quality Certified

Transfer of the State Debt Recovery Office

In July 2000, OSR began administering of the First Home Owners Grant Scheme (FHOGS) and the First Home Plus scheme. Later that year, OSR took over revenue collection for the Department of Gaming and Racing and began implementing Revenue OnLine, a strategy to delivering online services to clients.

The Financial Institution Duty (FID) was abolished and Debits Tax and duty on marketable share transactions were removed in 2001, and a range of online services established for unclaimed money, duties and pay-roll tax.

In April 2002, OSR took over responsibility for the State Debt Recovery Office (SDRO) after it was transferred from the Attorney General's Department. OSR also began collecting Gaming Machine revenue from clubs and hotels that year and launched the Electronic Duties Returns (EDR) system that allows approved clients to electronically assess a wide range of duties transactions and pay electronically.

In October 2003, OSR resumed responsibility for the Infringement Processing Bureau (IPB) from the NSW Police Force. Later that year, OSR commenced the enforcement of fines from the Department of Gaming and Racing.

Changes and improvements

The April 2004 mini-Budget brought changes for land tax, First Home Plus, Vendor Duty and Premium Property Duty. During the year, SDRO completed its relocation from Sydney CBD to Lithgow and the Compliance Division relocated to Macquarie Street, Parramatta. OSR launched our Vision 2009 strategic plan and developed OSR Assist, an online duties self-assessment program, designed to help clients determine if they have a duties liability.

In November 2005, OSR achieved ISO 9001:2000 quality certification for our management systems. SDRO also completed the integration of the Infringement Processing Bureau and the Fines Enforcement Branch into a single structure and launched new handheld technology for issuing fines.

In July 2006, the Compliance and Client Services Divisions were integrated into the Operations Division. In 2007, OSR employed more than 1000 full-time staff.

OSR Executive Directors



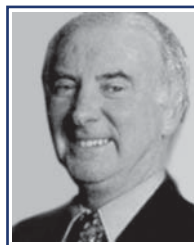
Tony Clyne
November 1984
– March 1988



Ron Daley
March 1988
– October 1988



Bruce Buchanan
October 1988
– January 1999



Joe Purcell
January 1999
– July 1999



Peter Achterstraat
July 1999
– September 2006



Tony Newbury
September 2006
– Present